

The specificities of interpersonal communication

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The specificities of interpersonal communication are actually the specificities of social inclusion and the functioning in different social relations. These specificities (skills) provide an effective and a satisfactory communication with other people. Mainly, it consists of recognizing the feedback and an articulation of positive response, the empathy with others, ability to listen to others, the delicacy of self-presentation, precise observation of him/her and others, as well as controlling the use of verbal and non-verbal cues. Listening skills relies on non-verbal communication. Meanwhile, it includes the knowledge on the issue, acceptance of the other person as a partner in communication, regardless of a potential agreement or disagreement in terms of attitudes, beliefs and value systems. Perception skills are identified as three levels of perception: recognition, reflection and action. Practically, this means making appropriate observations about the other person, as well as avoiding hasty conclusions, and making a careful assessment of the formation of a proper response to the perception of other people.

Keywords: Interpersonal Communication, Pedagogical Communication, Empathy